

## ACCOMMODATION POLICY

**Check-in:** starting 14:00

**Check-out:** until 12:00

**Early check-in** is subject to availability starting at 07:30 and costs 25 Euro.

**Late check-out** is possible, subject to availability, between 12:00 and 17:00 and costs 25 Euro. For the rooms to be released later than 5 pm, a "late check-out" fee will be charged for one night's accommodation.

Please note that the name of the guest must match the name of the credit card holder used to make the reservation. The same card from reservation should be presented upon arrival.

Otherwise, a form will be sent to the cardholder to authorize credit card usage and to approve the payment.

**Breakfast** is included in your room rate and it is served at Orhideea Sky, a restaurant which is located at 11 floor where you can enjoy a panoramic view over Buchraest.

Also, you have included **the access to the SPA center** - Orhideea Spa, the biggest SPA center in Bucharest. You can read more about our SPA center here: [www.orhideeaspa.ro](http://www.orhideeaspa.ro) .

**All visitors** must be registered at the reception- Orhideea Residence & Spa.

Visits are allowed until 20.00, and in the event of a prolonged visit (after 20:00), the hotel will charge an additional 30 Euro, including VAT, per room, per night. (The number of visitors must not exceed the maximum occupancy of the room).

**Children:** children of all ages are welcomed to Penthouse Orhideea. Children aged 13 or above are considered adults at this property.

For infants up to 2 years old, a cot can be provided on request.

For the first child less than or equal to 12 years old, no extra charge is charged if the maximum capacity available in the apartment is not exceeded.

Children's access to the Spa Center (including the swimming pool) is allowed until 20.00.

**The minimum age for check-in:** 18 years old.

**Warranty:** A 100 Euro damage deposit is required upon arrival. It will be returned when the guest leaves, after checking the apartment.

**Smoking** is NOT allowed in Orhideea Penthouse. Failure to comply with this rule entails a penalty of 100 Euro/ event.

**Extra cleaning fee:** We reserve the right to charge an additional cleaning fee of 50 Euro/ event/ apartment, if the apartment requires extra time for cleaning.

**Parking:** The price of your reservation includes access to the parking lot, being required to communicate the registration number at the reception, at the time of check-in. If you have visitors, the parking service costs 4.00 Ron / h (0.83 euros / h), the first 3 hours being free.

Parties and events are not allowed at this property.

Acces with pets is not allowed.

Quiet hours: 22:00-8:00.